

Product data sheet

Specifications



MGE Galaxy 5500 20kVA 400V Single UPS, Start-up 5x8

G55TUPSU20HINS

⚠ Discontinued on: Jul 5, 2021

⚠ End-of-service on: Oct 18, 2023

⚠ Discontinued

Overview

Presentation	A versatile 3-phase UPS for facility, industrial and data center applications. Configurable system with a comprehensive range of accessories to meet your application demands.
Lead Time	Usually Ships within 2 Weeks

Main

Main Input Voltage	400 V 3 phases
Other Input Voltage	380 V 415 V
Main Output Voltage	400 V 3 phases
Other Output Voltage	380 V 415 V
Rated Power In W	18000 W
Rated Power In Va	20000 VA
Output Connector Type	Hard wire 4-wire (3P + E) 1
Battery Type	External battery system
Provided Equipment	Installation guide Network management card Start-up service User manual

Batteries & Runtime

Efficiency	View Efficiency Graph
Number Of Battery Filled Slots	0
Number Of Battery Free Slots	0
Additional Information	Configurable for 380 : 400 or 415 V 3 Phase nominal output voltage
Battery Power In Vah	0 VAh runtime
Extended Runtime	0

General

Bypass Voltage Tolerance	+/- 10 % settable from +/- 4/6/8 and 10 %
Max Bypass Input Current	29 A
Number Of Power Module Free Slots	0
Number Of Power Module Filled Slots	0

Disclaimer: This documentation is not intended as a substitute for and is not to be used for determining suitability or reliability of these products for specific user applications

Redundant	No
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Physical

Height	190 cm
Width	71.2 cm
Depth	85.5 cm
Net Weight	400 kg
Mounting Preference	No preference
Usb Compatible	No

Input

Network Frequency	45...65 Hz
Number Of Input Connectors	1 hard wire 4-wire (3P + E) 1 hard wire 4-wire (3P + N)
Input Voltage Limits	323...437 V 380 V 340...460 V 400 V 353...477 V 415 V
Maximum Input Current	42 A
Switching Current Capacity	125 A
Max Short Time Withstand Current	20 kA
Input Harmonic Distortion	Less than 5 % for full load
Input Protection Type	GL fuse
Load Power Factor	0.9
Input Power Factor At Full Load	1

Output

Maximum Configurable Power In W	18000 W
Harmonic Distortion	Less than 2 %
Output Frequency	50/60 Hz +/- 3 Hz user adjustable +/- 0.1 Hz sync to mains 50 Hz +/- 0.1 % for 50 Hz nominal unsynchronised
Crest Factor	2.5 : 1
Wave Type	Sine wave
Output Voltage Tolerance	+/- 1% static and +/- 5% at 100% load step
Output Harmonic Distortion	< 1% linear load and < 2.5% non-linear load
Output Overload Operation	10 minutes at 125% and 60 seconds at 150%
Required Output Current Protection	29 A
Bypass Type	Built-in maintenance bypass Built-in static bypass Optional external bypass
Maximum Output Current	190 A
Maximum Configurable Power In Va	20000 VA

Conformance

Product Certifications	CE TÜV VDE
Standards	IEC 62040-1-2 EN/IEC 62040-2 EN/IEC 62040-3 ISO 9001

Environmental

Ambient Air Temperature For Operation	0...40 °C
Relative Humidity	0...95 %
Operating Altitude	0...3333 ft
Ambient Air Temperature For Storage	-20...45 °C
Storage Relative Humidity	0...95 %
Storage Altitude	0.00...12192.00 m
Acoustic Level	55.5 dBA
Ip Degree Of Protection	IP20

Communications & Management

Free Slots	2
Preinstalled Device	Network management card 2 with environmental monitoring, out of band access and Modbus
Control Panel	Multifunction LCD status and control console
Emergency Power Off	Yes

Packing Units

Unit Type Of Package 1	PCE
Number Of Units In Package 1	1
Package 1 Height	203 cm
Package 1 Width	96 cm
Package 1 Length	98 cm
Package 1 Weight	420 kg

Contractual warranty

Warranty	1 year on-site repair or replace with factory authorized Start-Up, 1 year (parts only)
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Sustainability

Green Premium™ label is Schneider Electric's commitment to delivering products with best-in-class environmental performance. Green Premium promises compliance with the latest regulations, transparency on environmental impacts, as well as circular and low-CO₂ products.

Guide to assessing product sustainability is a white paper that clarifies global eco-label standards and how to interpret environmental declarations.

[Learn more about Green Premium >](#)

[Guide to assess a product's sustainability >](#)

Eu Rohs Directive

Under investigation